



COMPLAINT LINE

For the prevention and detection of **fraud and corruption**.



Objectives of the complaint line:

- To prevent and detect fraud, corruption and breach of the Code of Ethics of FMCN.
- To establish an effective, transparent and impartial means of communication for the submission of comments and complaints about institutional acquisitions.

1.

Write your comments and/or complaints.



2.

Choose a communication channel:



- Email: denuncia@fmcn.org
- Postal mail: Damas 49, San José Insurgentes, Benito Juárez, CDMX, 03900.
- Phone number: 5611 9779 ext. 220
- Website: fmcn.org

3.

Please provide your contact details:

- Full name
- Email



FMCN guarantees the confidentiality of the complainant.



FMCN, upon receipt of a complaint, opens a case and starts a process of internal investigation.