



COMPLAINT LINE



Objectives of the complaint line:

Establish an effective, transparent, and impartial means of communication for the presentation of complaints and reports related to:

- Fraud, acts of corruption, and breaches of the Code of Ethics.
- Institutional acquisition disputes.
- Staff disagreements.
- Environmental and social issues of a project.

1.

Write your comments and/or complaints.



2.

Choose a communication channel:

- **Email:** denuncia@fmcn.org
- **Postal mail:** Francisco Sosa 102, Santa Catarina, Coyoacán, CDMX, 04010.
- **Phone number:** 55 5611 9779
- **Mobile number:** 55 3701 3801

3.

Please provide your contact details:

- Full name
- Email



FMCN guarantees the confidentiality of the complainant.



FMCN, upon receipt of a complaint, opens a case and starts a process of internal investigation.

[Learn about the Whistleblower Protection Policy.](#)

[Learn about the Complaint and Consultation Care Mechanism at the institutional level.](#)